

New software versions are often plagued by bugs. Symantec has fixed numerous bugs in Veritas NetBackup 6.0 as some users have had major problems upgrading to the newest version of the popular backup application. By Jo Maitland

anatomy of an upgrade: Veritas NetBackup 6.0

W

WHEN SYMANTEC CORP. RELEASED the latest upgrade to Veritas NetBackup 6.0—Maintenance Pack 3 (MP3)—on June 30, Graeme Hackland took a deep breath. As IT manager for the Renault Formula One (F1) Team in Enstone, U.K., he uses Veritas NetBackup 6.0 to protect 80TB of storage that supports the company's F1 racing cars on the track and during the manufacturing process.

"It's working well for me now with Maintenance Pack 2 [MP2], so unless there's a compelling reason for me to go with MP3, I'm not going to rush into it," says Hackland. He has no plans to install MP3, despite the recent e-mail alert from Symantec urging customers to upgrade right away. His cautious approach is born of experience.

Although he thinks NetBackup Operations Manager (the new reporting tool in Veritas NetBackup Version 6.0) is an improvement, Flavio Hürlimann, IT specialist at Sunrise/TDC Switzerland AG in Zurich, is sticking with a third-party reporting tool.